

Warranty Details and Information

Bailey Brooke Home thanks you for purchasing our products. Care and attention have gone into each product to add beauty and durability to every piece. Our furniture has been inspected prior to leaving our factories. We assure the quality of our products with this LIMITED LIFE NON-TRANSFERABLE WARRANTY.

Frame

Our frames are constructed of kiln-dried and engineered hardwoods, featuring state of the art interlocking design for maximum durability. Each frame is guaranteed against warp, breakdown or instability for the LIMITED LIFE of the frame as upholstered in the original fabric.

Springs

Spring construction and all support of backs and seats, exclusive of cushions, is guaranteed against breaking or significant slippage for LIMITED LIFE under normal stress.

Seat Cushions

All cushions are warranted as LIMITED LIFE. Frequent turning and fluffing will extend the life of all cushions and fabrics. In the rare incidence that your cushion(s) needs to be replaced, you must supply the original Bailey Brooke Home invoice number. Our warranty is valid only if the furniture has received normal usage and has not been subjected to abuse. Cushion warranty is for the loss of cushion resiliency and not normal flattening or softening of cushions. Softening and flattening of cushions occur with foam and fibers as a result of regular use and aging and should not be considered manufacturing defects. Bailey Brooke Home is not liable for freight charges to ship replacement cushions.

Fabric

We offer a full ONE YEAR warranty (starting from the date the order ships from our factories) against wear under normal use and with proper care. This warranty does not cover fading or pilling, which sometimes occurs with normal use of some fabrics and is not valid where there is evidence of heavy soiling. We reserve the right to replace the portion of fabric that is defective. All claims, within warranty, will be submitted to the fabric mill for evaluation. We will warranty only if the mill states that there is an actual fabric defect. Fabric manufacturers will not honor warranties if

evidence that the furniture was exposed to a pet, therefore voiding our fabric warranty. Pets are abrasive to fabric and should not be allowed on your furniture. The fabric warranty is null and void if improperly cleaned. Care of the fabric is important. Cleaning by a professional furniture cleaning service only is recommended for all our fabrics. To prevent overall soil, frequent vacuuming or light brushing to remove dust and grime is also suggested. It is imperative that the seat cushions be turned twice monthly to get maximum wear from both the fabric and the cushioning.

**Please be advised that treatment of the fabric with any kind of stain repellent, or any after-market chemical treatment voids our fabric warranty.*

1. All warranty action must be pursued through an authorized Bailey Brooke Home dealer, preferably the dealer of original purchase and is in effect only as long as the furniture is upholstered in its original fabric.
2. When a problem occurs, we reserve the right to determine if repairs should be made locally, or if the piece should be returned to our factory for correction.
3. Bailey Brooke Home reserves the right to have our sales representative make a preliminary inspection, at the dealer's store or the customer's home to determine that a problem exists before a return is authorized.
4. Bailey Brooke Home will absorb the cost of returning the furniture from the dealer to the factory. The furniture will be returned to the dealer FREIGHT COLLECT after the repairs are made. Bailey Brooke Home is not liable for freight charges to ship replacement parts.
5. The warranty is valid only if the furniture has received normal usage and has not been subject to abuse.